

EXCITING NEWS REGARDING INSURANCE AND COX CABLE/INTERNET SERVICES:

1. This year we were able to renew our insurance on 77 East Missouri at a reduced rate for the same coverage. That means this year your insurance assessment will be reduced. The assessment for this year will appear on your **June HOA bill**.
2. As you know, \$39.00 of your monthly HOA assessment pays for basic cable and Showtime for each townhome. Our contract with Cox Communications was set to expire this October. In talks with Cox, we were able to make a new deal. Our assessment for cable will go up by \$26.00 each month to a total of \$65.00 per month, BUT we will be getting basic cable, Showtime, HBO, and better WIFI, and a Contour 2 box. Attached is a flyer explaining the new Cox arrangement.

Because of this new year with Cox, your monthly assessment will now be \$601.00. This will begin June 1. If you have any questions, please do not hesitate to contact a member of the board who can explain all this to you. Also, please remember to check you June HOA billing so that you will be paying the correct amount due to the new cable arrangement and the insurance assessment.

Cox Cable/Internet Update

The HOA's **new COX Contract** starts on **June 1st**

Under the **Current Contract** each homeowner pays \$39 (this is in your HOA dues) for Cox service which includes:

- Cox Basic Cable
- Two Contour 1 cable boxes
- Showtime Channels

Under the **NEW CONTRACT** each homeowner pays \$65 (\$26 increase) which will include

- Cox Basic Cable
- One Contour 2 Cable box*
- Showtime Channels
- NEW** HBO CHANNELS
- NEW** GIGABLAST (HIGHEST INTERNET SPEED AVAILABLE)
- NEW** HIGHSPEED MODEM PW 6 OR PW7 WHICH INCLUDES PANAROMIC WI-FI
- NEW** PROFESSIONAL INSTALL TO ASSIST WITH UPGRADES without additional charges for service

Next Steps

1. **COX is sending a letter to all Unit Owners with the critical information including who to call and how to get the new equipment**
2. **Once you receive the letter, each Unit Owner must do the following:**
 - a. Arrange to get the new equipment shipped to you or pick it up if you want to upgrade your equipment at this time
 - b. Contact Cox Bulk Services using the telephone number in the letter to:
 - i. Go through your individual account and confirm that you will no longer be charged for HBO, Internet; Cox TV; Modem, etc.
 - ii. Confirm what additional services you currently receive or want to receive which will be billed to you directly such as Sports Channels; additional cable boxes; DVRs; etc.
3. If you do not have active cable TV or Internet, contact Cox Bulk Services to activate your account and receive the services.

COMMUNITY MEETING REGARDING CAPITAL IMPROVEMENT PROJECT UPDATES

TUESDAY, MAY 31ST 6PM

Location: FIRST UNITED METHODIST CHURCH

The meeting will be at the First United Methodist Church on Missouri and Central in the Centennial Room. This meeting is to discuss the progress of the CIP Committees findings and recommendations for improvements to 77 East Missouri Community.

Any questions contact Lee Trahan at 704-778-1924 or Henry Miller at 443-280-1868 or Nancy Roach at 602-410-2351. If you cannot attend this meeting but would like to schedule a time to see the presentation and ask questions, contact us as well so we can arrange.

LAKE UPDATES:

We meet with the Lake Management company this week to discuss the recent water levels, clarity of the water, and general overall conditions.

- **Water quality** - is good, they have been taking samples and testing the water and the levels are great. The cloudiness is slowly dissipating. When we received the water to fill in the lakes after repair, there was unfortunately an outbreak of golden algae in Arizona and the water we got from SRP was very poor quality. That was part of the reason the lake was so murky and smelled unpleasant for the first few weeks. Lake Management treated the water and the quality has improved.
- **Water levels** – Lake Management is currently running another evaporation leak test for the next month. There was an error with water ordering last month that resulted in drastic low levels again which set us all into panic mode. Anyhow, they are playing with the timing of when to order and how much but are also measuring what is actually coming in and when. We should not see low levels again unless another error occurs. The water evaporation test will give us more insight into how the lakes are performing after repair.

OH, and we have 6 new lounge chairs at the pool!