



Dear Cave Creek Villas Community Member,

Arizona Consolidated Services, LLC and Arizona Submetering Solutions would like to introduce ourselves as your new water utility billing company.

Meters will be read monthly on the 12<sup>th</sup>, and bills will be sent out within 5 days of the reading. You will be billed for your individual water usage, base fees, waste water, and taxes at the same rate that your HOA pays to the city. You will not be billed for "common water" i.e. water used for landscaping, pools, fountains, etc. In addition, there is a monthly charge for our service of \$6.50.

Water bills are considered timely if paid within 21 days of the billing date. We offer a variety of payment methods. You can mail in your payment, pay online, pay by phone, or pay at our office. Please be aware that there are fees associated for online or credit/debit card payments. All fees are listed on the back side of your water bill. We anticipate the first actual bill from ACS to go out January 2025.

All administration of the sub meter system will be administered by Arizona Sub Metering Solutions and all water billing related questions should be directed to us.

Our staff strives to provide the best service possible. Please feel free to contact us if you have any questions.

Customer Support: 602-595-2356 - Option #1 Office Hours: 9:00 a.m. - 5:00 p.m.

Thank you, Billing Services