

Palomino Pointe HOA – Gate Access System Update

Attention Palomino Pointe Homeowners

The Palomino Pointe Homeowners Association is pleased to provide an update on our community gate access system. The fully operational date has been extended to **Monday, March 16, 2026** to allow additional time for completion of new fob assignments and to give owners the option to grant guests or tenants access via the keypad directory. *If you have submitted a form for fob allocation already, and do not need to add tenants or guest for keypad directory access, additional form submittal is not required.*

Temporary Access

The current community code #2076 will remain active through the end of the day on Monday, March 16, 2026. After this date, access will only be available via new fobs. Gate codes will no longer be issued to residents, except for verified medical needs, which require a formal request to management.

Calling Feature (Directory Access)

Owners may now choose to add guests or tenants to the keypad directory. This feature allows visitors to call the resident directly from the gate keypad to request access. Detailed instructions for using this feature will be shared in a separate communication and will also be available on the community website.

Updated Forms & Fob Allocation

The community has updated the following forms:

- **PMP Gate Fob Request and Directory Form Updated:** New Fob Allocation; Includes the option to add tenants or guests to the directory for calling feature access. The name listed on the form will be the person contacted to grant access via phone.
 - **FOR DIRECTORY UPDATES, PLEASE INDICATE “UPDATING PRIOR FORM” IN THE NUMBER OF FOBS REQUESTED FIELD FOR QUICKER PROCESSING. IF YOU HAVE PROVIDED PAST TENANT OR GUEST INFORMATION, YOU MUST COMPLETE A NEW FORM IF YOU WANT TO ADD A TENANT OR GUEST TO USE THE DIRECTORY.**
- **PMP Emergency Gate Code Request Form:** Emergency Code Retrieval; For residents or owners only, with proper form completion. By submitting, you attest that this code will only be used for the stated purpose.

Both forms are attached and available on the community website at palominopointe@wearevision.com.

Fob Allotment Changes and Updates

The Board has approved increasing the number of fobs per unit to 12 per building before additional fob requests require Board approval.

Up to four (4) fobs will be provided to each owner, per building.

Action Required from All Owners

To ensure a smooth transition, please complete and submit the required forms (both available) promptly via:

- Online: palominopointe@wearevision.com
- Email/Mail/Drop-off: palominopointe@wearevision.com or Vision Community Management office
- Payment with fobs must be processed and submitted at the same time (applicable is requesting extra fobs outside of the four being provided free of charge).

Key Updates & Costs

- Older rectangular remotes are no longer functional and may be disposed of.

- Existing keypad codes remain active until **March 16, 2026.**
- New HID round key fobs are \$30 each.
- Owners receive up to 12 fobs per building; additional fobs require Board approval. **Up to four (4) fobs will be provided to each owner, per building.**
- Lost or damaged fobs must be reported immediately for decommissioning.

Obtaining Your New Fob

1. Submit your completed form:
 - For directory updates, indicate “updating prior form” in the Number of Fobs Requested field for quicker processing.
 - For emergency code requests, complete the form in full and return via email, mail, or office drop-off.
2. Include payment for any fobs beyond the complimentary allotment.
3. Fobs will be mailed by management or picked up at the management office.
Note: Fobs will not be distributed at the clubhouse.

Payments

- Payable via check to Palomino Pointe Homeowners Association
- Address: Vision Community Management, 16625 S. Desert Foothills Pkwy., Phoenix, AZ 85048
- Office Hours: Monday–Friday, 8:00 am–4:00 pm (closed federal holidays)

Next Steps for Owners

1. Complete and submit your fob assignment form by March 16, 2026.
2. Submit payment for additional fobs if applicable.
3. Coordinate distribution of fobs to tenants or management agents.
4. Continue using the temporary code #2076 until the system goes live on March 16, 2026.

Contact for Assistance

Vision Community Management

- Phone: (480) 759-4945
- Email: palominopointe@wearevision.com
- Office: 16625 S. Desert Foothills Pkwy., Phoenix, AZ 85048

This upgrade enhances both security and convenience for our community. Thank you for your prompt attention and cooperation.

Palomino Pointe HOA Board and Vision Community Management