

# SIERRA VERDE RANCH WELLS

## REPAIR REQUEST FORM

While we do all we can to respond to emails as fast as possible, we are not available 24/7, weekends or holidays to respond to emails. Please be patient, we will handle this request as promptly as possible.

DATE: \_\_\_\_\_ NAME: \_\_\_\_\_

SVR LOT# \_\_\_\_\_ PARCEL# \_\_\_\_\_

PARCEL ADDRESS: \_\_\_\_\_ MAILING ADDRESS: \_\_\_\_\_

PHONE# \_\_\_\_\_ EMAIL \_\_\_\_\_

Which well do you use primarily? Anvil Rock Well \_\_\_\_\_ Jolly Well \_\_\_\_\_

### REPAIR ISSUE (S)

Which well are you reporting an issue for? Anvil Rock Well \_\_\_\_\_ Jolly Well \_\_\_\_\_

Thank you for reporting there are issues with this well. The only way the Well Manager will know this is if the users report the problem(s). We will issue a repair order as fast as possible. We will base this order on your description of the issue, so please be as detailed as possible. Attaching as many pictures as possible or even a video showing the damage or issue (s) is greatly appreciated and helps streamline the repair process. Also, please attach a picture of the Users Log in sheet, showing at least the last 5 users. We are trying to control the costs to all owners by making the users who damage or neglect the POA property (wells) more financially responsible for the costs to repair the wells. Between the log in sheets and the lockbox system, we should easily be able to pinpoint the users who are responsible. A minor leak at the Anti-syphon valve is normal during pumping. This does not need to be reported but can be noted on the log in sheet for us to monitor if it gets worse.

### ISSUE (describe in detail):

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USER LOG IN SHEET ATTACHED? YES \_\_\_\_\_ NO \_\_\_\_\_

SUPPORTING PICTURES ATTACHED? YES \_\_\_\_\_ NO \_\_\_\_\_

SUPPORTING VIDEO ATTACHED? YES \_\_\_\_\_ NO \_\_\_\_\_

When you were given access to the wells, this was for both wells, therefore if one well is down, you can always use the other well. Remember if you are in dire need there is always the 24/7 public water dispensary in Seligman.

Please Return via email @ [SierraVerdeRanch@WeAreVision.com](mailto:SierraVerdeRanch@WeAreVision.com)

Or Mail: SVR POA % Vision Community Management, 16625 S. Desert Foothills Pkwy, Phoenix, AZ 85048