

# Sanctuary at Avondale Homeowners Association

March 7, 2022,

Your Board of Directors is proud to announce a partnership with Oversii Parking Solutions to resolve the ongoing street parking issues.

The primary details of this program are contained within.

1. Guest Passes are being reduced from Three per resident to One per resident. THIS TAKES EFFECT ON APRIL 1, 2022. Existing parking passes are no longer valid for use after April 1, 2022.
2. Restricted parking hours are being shortened to 12 am until 6 am.
3. Initial Complementary Guest Pass to be obtained by resident. Log onto Oversii site, put in requested information to receive Pass. Initial 12 month Pass is free, renews yearly cost of \$40.
4. Guest Pass may be used for up to 3 days within a calendar month. Example: March 1 to March 31, resident can use pass for 3 nights. The next month starts a new "use" time period. Should a resident request addition nights, they would contact Oversii and HOA would subsequently make that decision.
5. Reported lost, stolen or misplaced Passes will be "void" from use and a vehicle with this pass on it during restricted hours is subject to immediate tow.
6. Lost, stolen or misplaced Passes should be reported and the resident must apply and pay for a replacement Pass.
7. Cars parked on the street between 12am and 6am, without a valid guest pass, are subject to immediate towing.

Sincerely,

Sanctuary HOA, Board of Directors



# THE SANCTUARY AT AVONDALE HOA

## VENDOR INTRO + INSTRUCTIONS

Dated: 3.1.22

The Sanctuary at Avondale HOA has contracted with Oversii Security for patrol and parking enforcement services. Our goal is to promote safety and consistency through enforcement of the CC&Rs at your community.

**Enforcement begins April 1, 2022.**

### PARKING RULES AND REGULATIONS

(Please see the CC&Rs at your community). Put simply:

- NO residents in visitor parking, visitor parking is for visitors.
- NO parking on the street between 12a-6a unless a vehicle has a properly displayed and active permit. Permits allow for 3 calendar days a month of parking, for guests only, issued to Homeowners.
- NO oversized vehicles, RVs, boats, trailers, commercial vehicles, storage, parked on property as well as no blocking fire lane, garages, abandoned vehicles. Handicap parking is for handicap only.

### WHAT YOU CAN DO TO STAY IN COMPLIANCE

- Follow the rules. If you have a visitor, park in visitor parking or in the garage.
- If a violation flyer was received, you are able to gather information specific to your violation and who to contact at [www.oversii.com/citation](http://www.oversii.com/citation).
- Sign up at [www.oversii.com](http://www.oversii.com) and register your vehicles in order for us to identify where vehicles belong in the community. This can be done by clicking on the "Residents" tab via the website.
- Apply for a variance @ [www.oversii.com](http://www.oversii.com), this is a temporary exception to the rules. Applying **DOES NOT** guarantee approval, it will be review by the property management company/the board at your community.
- If your vehicle was towed, contact **R&M Towing 602-415-1565**
- If you have any questions, reach out to your community manager Don Adkins, [dadkins@wearevision.com](mailto:dadkins@wearevision.com), with Vision Community Management (480) 759-4945, or us via [www.oversii.com](http://www.oversii.com).

### FREQUENTLY ASKED QUESTIONS

#### Q. Why is there parking enforcement in my community?

A. The CC&Rs are a contractual agreement between the homeowner and the Association. Homeowners are contractually bound to uphold the CC&Rs.

A. Congested / illegal parking is a safety hazard for emergency situations, children, and overall resident behavior. It also communicates rules and increases aesthetics of the community.

#### Q. What if I encounter or are suspicious of mischievous activity occurring in my community?

A. Call 911 or the local police for all serious related matters.

#### Q. What if there is a non-emergency situation in my community?

A. To report a non-emergency situation, call us at 866-506-5759

#### Q. I have a guest(s) in town, what do I do?

A. Guests can park in your garage or driveway, or in visitor parking, or a variance can be applied for via [www.oversii.com](http://www.oversii.com).

### VIOLATION FLYER

## WARNING

#### VIOLATION TYPE

- EXCESSIVE VISITOR PARKING
- STREET PARKING
- RESIDENT IN VISITOR PARKING
- NO PERMIT / INACTIVE PERMIT
- ABANDONED / STORED VEHICLE
- RVS / OVERSIZED / TRAILER COMMERCIAL VEHICLE / STORAGE
- HANDICAP ZONE
- FIRELANE / BLOCKING GARAGE
- EXPIRED PLATE
- OTHER: \_\_\_\_\_

#### FINAL NOTICE

- NEXT VIOLATION = TOW

DATE: \_\_\_\_\_

CITATION #: (Your Plate #) Example: ABC123

OTHER: \_\_\_\_\_

#### Questions on why this was received? Who to contact?

1. Visit [www.oversii.com/citation](http://www.oversii.com/citation)
2. Input citation number (plate #) to find out more info
3. Contact the displayed management company for questions
4. Sign up to receive pre action notifications for the future

\*To appeal this notice, please contact your management company

**Be a part of the SOLUTION**  
Visit [www.oversii.com](http://www.oversii.com) to sign up to report issues, get answers, and much more

**\*WE ARE HERE TO HELP YOU IN SEEKING COMPLIANCE\***

## PRESENCE ON PROPERTY

### **PATROL VEHICLES**

*(Toyota Corolla, White)*



### **UNIFORMS**

*(blue shirt, black jacket, black pant, black shoes)*



### **SIGNAGE**

*(if installed on property)*



**ENFORCED COMMUNITY**

Please refer to the CC&Rs and / or contact your management company for more information

**PATROLLED BY:**



**866-506-5759**  
[www.oversii.com](http://www.oversii.com)

\*Sign up to get alerts, pre action notices, and more  
DPS License # 1695695



*Thank you for understanding and abiding by the rules. By doing so, you are increasing the safety and respect for each of your neighbors.*

# PARKING PERMIT INSTRUCTIONS

Parking Permits are being issued at your community. There are many benefits to this, mainly it is to identify vehicles that belong in the community, increasing safety. Please follow the instructions below to avoid being in violation. If you have any questions, contact your community management company or us via emailing [permit@oversii.com](mailto:permit@oversii.com), by phone 866-506-5759. **\*Please note, all current permits are considered to be invalid as of this date of this newsletter. If you are a current permit holder or are seeking a new permit, you can apply for a permit at [www.oversii.com](http://www.oversii.com) at no cost within the first 3 months starting 3/1/22. Permits applied for and approved after 6.1.22, there will be a \$40.00 charge (renewable annually). HOA is only issuing one permit per lot.**

## ORDER NEW PERMIT:

- STEP 1:** Go to [www.oversii.com](http://www.oversii.com), hover over “RESIDENTS / VISITORS”, click on “Vehicle Registration / Permits”
- STEP 2:** You will need to setup an account prior to applying for a permit. Input the required info in the data field boxes. You will need to verify your email as well for security purposes.
- STEP 3:** Once your email is verified, login and click “REQUEST NEW PERMIT” and input the requested info in the data fields. Fill out the required info in the data fields and click “SUBMIT”.
- STEP 4:** When this permit application is submitted, this information is sent to the property manager/board at your community for approval or denial. APPLYING FOR A PERMIT DOES NOT GUARANTEE APPROVAL. Average response time (via email) of an approval/denial update is 2-3 business day, however, this is not guaranteed. While review is in process, please abide by the parking rules and regulations.
- STEP 5:** If approved, you may be required to submit payment before a permit is issued (\$40.00 renewable annually). Once completed, the permit will be placed in the mail within 48 hours and is subject to delivery by the USPS. If payment is required, permits will not be issued without payment. If denied, you will receive a reason why.

## ORDER REPLACEMENT PERMIT/CHANGE VEHICLE LINKED TO AN EXISTING PERMIT:

- STEP 1:** If your permit was lost/stolen/damaged, email [permit@oversii.com](mailto:permit@oversii.com) with your First Name, Last Name, Community Name, Address, and Permit #. There will be a \$30.00 fee for a replacement permit. Please abide by the parking rules until a new permit is received and applied to the vehicle. There is no charge to change a vehicle linked to an existing permit.

## DISPLAY INSTRUCTIONS (see below):



**CORRECT DISPLAY:**

- Applied from inside the vehicle
- Driver side, front windshield, visibly seen

The image shows a white car with a blue permit sticker on the driver's side front windshield. A yellow arrow points from the text box to the sticker. To the right, a screenshot of the 'OVERSII RESIDENT PORTAL' website is shown, featuring buttons for 'View My Permits', 'Register New Vehicle', 'View My Vehicles', 'View My Details', and 'Request New Permit'.