

Palomino Pointe Community Gate – Call Box Use & Call Feature Guide

The Palomino Pointe gate system now includes a **Calling Feature** and entry code functionality to simplify guest access while maintaining community security. This guide walks homeowners and guests through proper use of the call feature, and standard gate code entry/use.

1. Using the Calling Feature (Directory Access)

This feature allows visitors to contact a owner, and/or resident (tenant) directly from the gate keypad to request access.

For Guests:

1. Use the **A and Z buttons** on the keypad to scroll through the directory and locate the resident's name.
2. Once the name is displayed, press the **CALL** button.
3. The system will connect to the resident's telephone. Guests may also enter the **directory code** displayed on the callbox under the residents name.

For Residents:

- When your phone rings from the gate system, you have the following options:
 - **Press 9** to grant access and open the gate.
 - **Press #** to deny access.
- If access is granted, you will hear a confirmation tone indicating the gate has opened. The system will then automatically hang up.

Tip for Owners: Ensure the name listed in the keypad directory matches the person responsible for granting access (owner, tenant, or designated guest contact).

2. Using an Entry Code (Emergency Use Only)

Owners may also provide guests with a temporary entry code for direct gate access.

Steps:

1. Press **#** on the keypad.
2. Enter the **four-digit entry code** provided (XXXX).
3. The system will emit a **beep** and display **OPEN** when the code is valid. The gate will then open automatically.

Important Notes for Residents and Guests

- Only authorized individuals should be added to the directory or given entry codes.
- Directory access and entry codes should never be shared with unauthorized visitors.
- For assistance or questions about the system, contact **Vision Community Management** at (480) 759-4945 or palominopointe@wearevision.com.